

## Summary

Technical Program Manager with 12+ years of experience leading complex, high-scale initiatives at Amazon, Apple, the University of Washington, and the City of Seattle. Focused on feature delivery, cross-functional leadership, and privacy-first systems design. Proven track record guiding agile teams from concept to global launch across cloud, consumer, sustainability, and public sector domains. Translates vision into execution in high-growth environments.

## Employment

### Technical Program Manager

Seattle Public Library, Seattle, Washington, Aug 2025 – Current

- Driving collaboration across Cataloging, Circulation, IT, and external vendors to deliver tech solutions.
- Leading the transformation of the Integrated Library System (ILS), replacing 20+ year-old technology to enhance access, security, and the user experience for the library community.

### Assistant Director, Tech Program Management

University of Washington, Seattle, Washington, Sep 2020 – Dec 2023

- Developed scalable intake, reporting, and governance tools, boosting PMO transparency and accountability.
- Directed an 8-member TPM team to deliver a \$340M Workday ERP implementation, modernizing 200+ financial and procurement systems across all three campuses and the UW Medicine network.
- Oversaw portfolio governance, risk mitigation, and vendor management to ensure a seamless cutover.

### Sr. Engineering Program Manager, Apple Maps

Apple, Cupertino, California, Nov 2018 – Sep 2020

- Delivered the Apple Maps Ratings & Photos feature, integrating computer vision to automatically moderate user-generated content across iOS, iPadOS, and macOS.
- Ensured 100% privacy compliance through rigorous stakeholder alignment and escalation management.
- Owned the Indoor Mapping Data Format (IMDF) launch at WWDC19, aligning engineering, design, legal, and privacy teams with industry partners.

### Technical Program Manager, Sustainability and AWS Marketing

Amazon, Seattle, Washington, Jul 2012 – Jul 2018

- Contributed to the carbon accounting prototype used to model Amazon's GHG emissions trajectory.
- Launched Amazon's first Responsible Sourcing System, automating annual audits for 500+ suppliers.
- Modernized AWS's CMS and redesigned the Pricing Calculator, improving usability at global scale while simultaneously orchestrating thousands of timed marketing launches including those at the first re:Invent.

## Education

Stanford University, 2019

Professional Development, Strategies for Sustainability

Arizona State University, 2010

Bachelor of Arts, Design Studies and Sustainability

## Skills

Agile | AI/ML | Cloud Architecture | Computer Vision | Consumer Apps | ERP & CMS Platforms | Product-Led Execution  
Privacy & Compliance | Risk Management | Scalable Systems Design | Start-to-Launch Execution | Sustainability